



U.S. General Services Administration Federal Supply Service

FEDERAL SUPPLY SERVICE | AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing and the option to create an electronic delivery order is available through GSA Advantage!, a menu driven database system. The INTERNET address for GSA's Advantage is: <http://www.gsaadvantage.gov>

MAS SCHEDULE - Solicitation No. 47QSMD20R0001
Federal Supply Schedule Contract for All Geographic Areas
Furniture and Furnishings Furniture and Furnishings Category - Code: C
Office Furniture Subcategory – SIN 33721 Office Furniture
FSC/PSC Code: 7110 and N071
STANDARD INDUSTRY GROUP (NAICS): 541614

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.fss.gsa.gov>

GSA Contract Number: 47QSMS24D004C

Contract Period: March 12, 2024, through March 11, 2029

Contractor:

Keilhauer Ltd.
1450 Birchmount Road
Toronto, ON M1P 2E3
Tel: 416-759-5665
Fax: 416-759-5723
Toll Free: 1-800-724-5665
E-mail: info@keilhauer.com
Website: www.keilhauer.com

UEI Number: NH5CTN39L886

Contract Administrator:

Jeannette Taylor
Regional Sales Manager
Phone: 877-701-4108
E-mail: jeannette.taylor@keilhauer.com

Ordering Details:

Customer Service
Tel: 416-759-5665
Fax: 416-759-5723
Toll Free: 1-800-724-5665
Toll Free Fax: 1-866-513-1535 for Order Entry Only
E-Mail: customer.service@keilhauer.com

Business Size: Other than small

KEILHAUER

Terms and Conditions

- 1. Special Item Number (SIN) Awarded:**
33721 Office Furniture
- 2. Maximum Order:**
\$250,000 Net
- 3. Minimum Order:**
\$100 Net
- 4. Geographic Coverage U.S.A.:**
48 contiguous States, including Washington, DC. All shipments will be made freight prepaid using Keilhauer's carrier unless advised otherwise by customer. If customer advises carrier, shipment will be made freight collect at customer's expense.
- 5. Point of Production:**
Keilhauer
1450 Birchmount Road
Toronto, ON M1P 2E3
- 6. Prices:**
Published prices are list, freight included. United States orders are payable in United States funds and are F.O.B. destination. Prices do not include taxes or installation.
- 7. Quantity Discounts from Price List:**

58.00%	\$1 – \$250,000
60.10%	\$250,001 – \$500,000
64.60%	\$500,001 +
- 8. Prompt Payment Terms:**
2% Net 20 Days, Net 30 Days from date of invoice.
- 9. Foreign Items:**
Canada. Products meet TAA compliance requirements.
- 10. Normal Delivery Terms:**
90 days A.R.O. on quantities less than 50 units.
- 11. F.O.B Point:**
New York, NY
- 12. Ordering Address:**
Customer Service
Tel: 416-759-5665
Fax: 416-759-5723
Toll Free: 1-800-724-5665
Toll Free Fax: 1-866-513-1535 for Order Entry Only
E-Mail: customer.service@keilhauer.com
- 13. Payment Address:**
Keilhauer Ltd.
Dept. CH 17170
Palatine, IL
6055-7170

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Terms and Conditions - continued

14. Warranty:

Keilhauer merchandise is warranted to be free from defects in material and workmanship as follows:

Standard usage (single shift – 40 hours per week):

Desk, conference and task chairs 10 years

Lounge seating 10 years

Multi-purpose stacking chairs 10 years

Tables, Shelves and Carts 10 years

Textiles 1 year.

Heavy Usage (above 40 hours per week):

Furniture 5 years.

During this warranty period Keilhauer will repair or at its option replace, free of charge, such merchandise as shall prove to be defective. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Textiles, leathers, woods, and powder coat finishes are not warranted because of nature, dye lot, exposure to light and aging as that is beyond Keilhauer's control. Wood is a natural product that will have variations in grain, color, texture, scars, or pattern within a single piece of furniture. There may be variation from one piece to the next, depending on natural characteristics. All our veneers are carefully selected for uniformity of color and grain; however, Keilhauer makes no warranty with respect to matching of grain, textures, patterns, including an exact match to our wood samples. All other warranties (including any warranty of fitness whether by law, implied or expressed, or otherwise) are hereby excluded.

15. Return Policy:

Merchandise may not be returned to Keilhauer without Keilhauer's consent. If returned by agreement, transportation must be prepaid. Call customer service first to receive a return goods authorization number (RGA). Product returned without an RGA will be declined.

16. Restocking Policy:

Restocking fee of 30% of the net cost if authorized product is returned unused and as it left the Keilhauer factory.

17. Cancellation Policy:

Cancellations: No cancellation charge prior to beginning of production, after production has begun, only actual cost incurred that the contractor can demonstrate use and if the items are not sold during a reasonable amount of time (6 months).

GSA must notify Keilhauer's customer service department in writing within 10 business days from date of purchase order for request to cancel.

Orders will not be cancelled by the purchaser/dealer without the written consent of Keilhauer.

Orders where materials have been placed on order, products that have COM/COL materials, any textile/leather order where materials have been cut and special-order items are not subject to change or cancellation under any circumstances.

Products with textile/leather are considered in production once the textile/leather is scheduled to be cut.

18. **Terms and Conditions of Installation:** not applicable

19. **Terms and Conditions of Other Services:** not applicable

20. **List of Participating Dealers:** not applicable

21. **Preventative Maintenance:** not applicable

KEILHAUER

Terms and Conditions – continued

- 22. **Special Attributes and Section 508 compliance:** not applicable
- 23. **Unique Entity Identifier (UEI) number:** NH5CTN39L886
- 24. **Keilhauer is registered in SAM, valid to:** March 13, 2026

Government Credit Card Orders: Accepted at or below micro-purchase threshold.
No additional discounts offered for credit card use.

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